IDALLOGY
QTR★MASTER

TRACK
YOUR
VALUABLE ASSETS

With QTRMaster RFID Solution

How to Use the TouchScreen Display

2024-02-01

IDALLOGY's "QTRMaster" RFID solution includes visual display screens that assists in ensuring accountability during loan transactions.

The display will post pictures (real-time) of the borrower, as well as all items borrowed or returned, items 'not' returned, while indicating the direction of travel, along with any warning associated to the transaction.
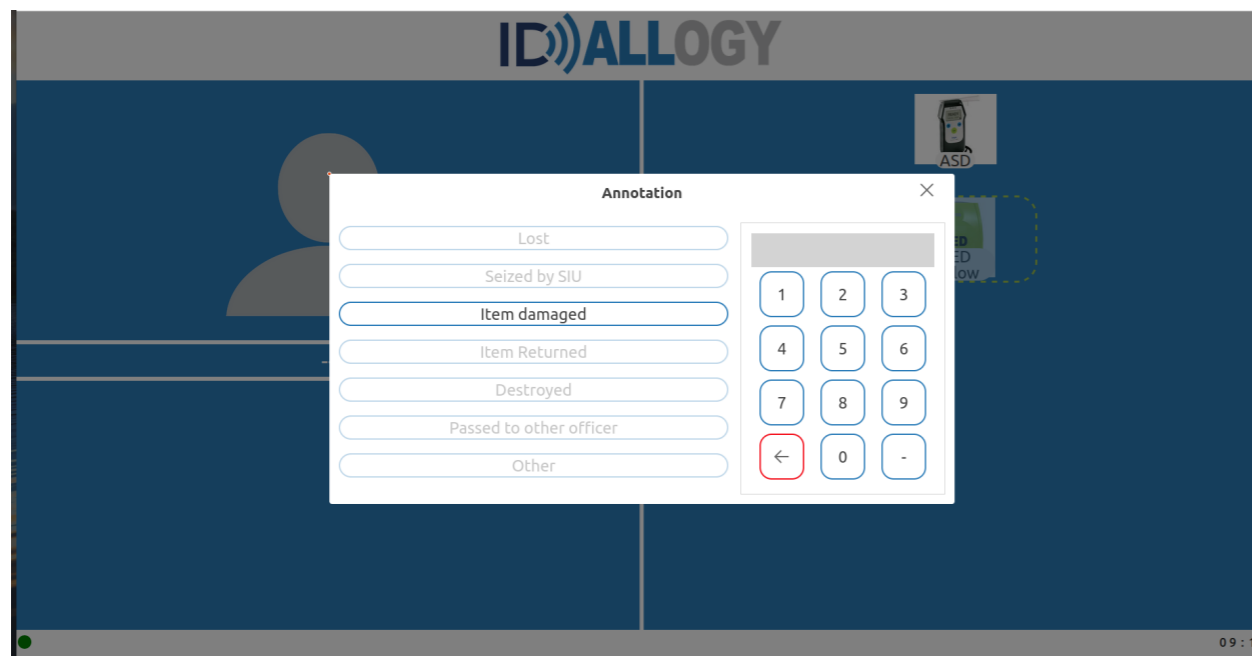
The display screen can also be used by borrowers to indicate why an item 'was not returned' with their original selections. In the example above, an AED is shown as missing from the original borrow.
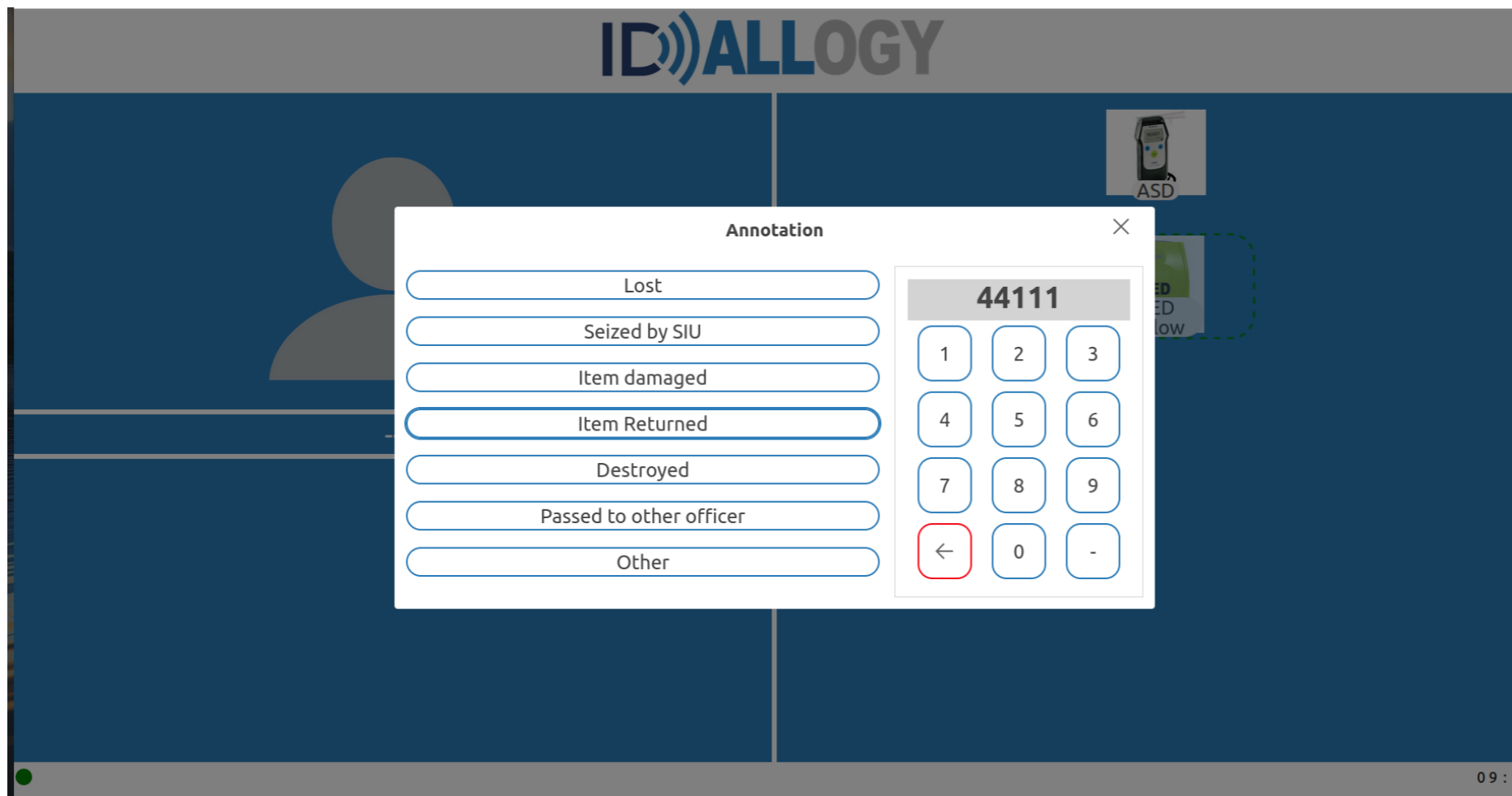
By simply pressing the screen over the missing image, a selection of 'reason choices' will pop up.

Note the first drop menu shows a default reason of "item damaged". Should this be the case, the borrower will select the item damaged box and a ticket is automatically assigned to that item and forwarded to the maintenance needed page.

If there are other reasons for the missing item such as 'lost' or 'passed to another person', the user can type in their employee number and see a more robust selection of reason choices custom to the particular organization.

TouchScreen

All of the reason choices are *customizable **with the exception of the item damaged** selection. That must remain unchanged within the QTRMaster system.

Upon initially uploading the QTRMaster software you will only see one default reason-item damaged. Do not edit this.

Should the borrower have returned the item without the system detecting it, the borrower can select 'item returned' (which will need to be added to the reason choices by an administrator) and the item will be automatically logged back into circulation.

*To create your 'reason choices' goto the main dashboard and select 'configuration' on the left side of the main menu.

At the bottom, select 'reason choices' the bottom, select 'reason choices' the bottom, select 'reason choices'

Select 'create' and follow the prompts to add any reason choices that resonate within your department.

Reason Choices

ID))ALLOGY

	ID	Sort ↑	Message	Prompt	Mark for maintenance type	Mark returned	Enabled	
☐	1	1	Lost	Reference Number		✕	✓	✏ EDIT
☐	6	1	Seized by SIU	Reference Number		✕	✓	✏ EDIT
☐	8	1	Item damaged	none	Damaged	✓	✓	✏ EDIT
☐	9	1	Item Returned	Reference Number		✓	✓	✏ EDIT
☐	2	2	Destroyed	Reference Number		✕	✓	✏ EDIT
☐	3	3	Passed to other officer	Reference Number		✕	✓	✏ EDIT
☐	5	5	Other	Reference Number		✕	✓	✏ EDIT

Rows per page: 10 ▾   1-7 of 7

Search   + CREATE ⬇ EXPORT

Sidebar navigation:
- Dashboard
- People
- Items
- Loans
- Tags
- Locations
- Maintenance Needed
- Audit
- Configs
  - Item Types
  - Roles
  - Rules
  - Maintenance Types
  - **Reason Choices**
- Settings
  - Administrators
  - Scanners
  - Imports
  - Provisions
  - Brandings
  - Licensings
  - Services

Message: Here is where an Administrator can Add/customize a reason choice based on the organizations needs

Prompt: This field advises whether the 'Dial Pad' is displayed for the particular Reason Choice. We recommend always displaying the Dial Pad as it requires the user to insert their identification number before proceeding to the reason choice

Mark Returned: This field instructs QTRMaster to mark the missing item 'Returned' when the reason choice is selected

Enabled: All reason choices can be enabled or disabled

When the screen is used by a borrower to report a missing item from the original 'borrow', the system will assign the reason choice directly to the item affected. Below the AED was identified as being returned- bottom left- by user 44111.